



PIANO MADE FUN

www.pianomadefun.com.au

Terms and Conditions

1. Once the term has started you are then obligated to stay for that full term.
2. No monetary refunds will be given. We only refund via a credit system when booking the following term we will deduct the lesson missed.
3. You must give us 24 hours notice before cancelling a lesson otherwise you will be charged for that lesson in full.
4. You do not need to continue to book every term as your lessons will be rolled over to the next term.
5. At the end of the year you will need to re-enrol as dates/times are all changed at the end of every school year.
6. If we need to cancel a lesson, that lesson will either be credited the following term or rescheduled as a makeup lesson at no charge.
7. Lessons will be stopped if your payment has not gone through and you will lose your position booked.
8. We require an email to notify us that you will not be continuing before the end of the term's lessons.
9. Lessons are not on during the school and public holidays. You will be deducted the fees off your account if there are public holidays during the term.
10. You have two weeks to pay the accounts in full after it is given to you via email. If you have not paid it in full we will charge you a late fee of \$30.
11. We do not tolerate bullying. If we find any student who is bullying another student or misbehaving physically or verbally to a teacher it will be discussed with the parent and we have the right to dismiss them from Piano Made Fun.
12. Any students who destroy any items at the Piano Made Fun premises will be asked to either pay the fee or get them replaced.
13. If a parent/student is late to a lesson you will not get an extended lesson due to our back to back lessons booked and will not be receiving a credit for the time missed.